



SEABIRD

Quality policy



Global Approach



Change



Comprehensive Solution

“Seabird Marine Service private limited” Quality Policy -objectives :

- * We are an extremely proactive and enterprising organization . Committed to provides personalized consumer service and customized solutions as per customer requirement.
- * Always aim to exceed the expectation and this brings lasting relationship.
- * Every employees, client, vendor, business associates is equally important .
- * Change is a constant and natural phenomenon. It helps us innovate, come out of our comfort zones and push ourselves to the best of our capabilities .
- * Compliance with all applicable statutory and regulatory requirement

We will achieve this by -

- * Ensure to review this policy annually to maintain the continual improvement, sustainability .
- * Providing clear ,effective and relevant communication in respect of Quality policy to all person associated with operation across the business .
- * Providing adequate , training ,supervision to enable all employees to perform their duty to offer best quality services
- * Ensuring responsibility and accountability for customer services , grievances
- * Operate Quality Management system in **accordance with ISO 9001:2015 .**

We all have the accountability and responsibility to :

- * Implementation of this policy .
- * Work in a manner to ensure the best quality to our customers.
- * Actively Participate in training
- * Continual Improve our services.

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